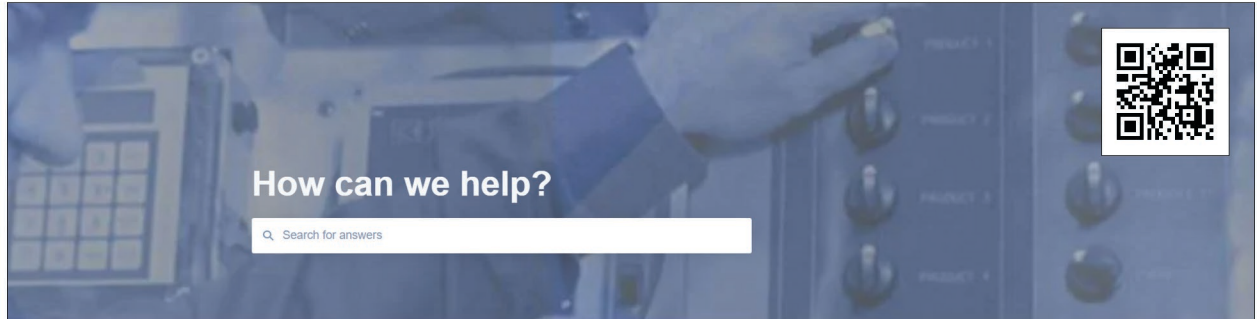




How to get the best help for you



STEP 1: Visit our Knowledge Base at KahlerAutomation.com/support

STEP 2: If you cannot solve your issue with our searchable topic database or training tutorial videos, contact our Support team.



Click the **Support Request** link at the Knowledge Base and complete the form.

Monitored weekdays from
8am-5pm Central.



Emergency and after-hours requests should be made by phone.

Call (507) 235-6648 and press "2" for Service.

When is an issue considered "urgent"?

- LOW** Issue is not affecting your ability to conduct business.
- MEDIUM** Issue is affecting your business but has not stopped facility operations.
- HIGH** Issue is significantly affecting business and needs same-day attention.
- URGENT** Issue has stopped your operations; call-back needed.

